### R<sup>3</sup> - TEMPLATE VOLUNTEER SURVEY

Below is a template survey that you can send to your current volunteer list to fill in the gaps in your volunteer database. It is likely that most of your volunteers will use email, however, some will prefer to be contacted face to face or may not use email. For these people, print the survey and either post it to them or hand it to them.

### **VOLUNTEER SURVEY**

### **KEY OUTCOMES**

The purpose of this volunteer survey is to help our club provide the highest quality experience for all of our volunteers.

As part of our commitment to this, we'd like to understand a little bit more about you, what motivates you to volunteer and how we can best meet your requirements as a volunteer.

Please be as honest as possible as it will allow us to deliver the highest quality volunteer experience.

### A BIT ABOUT YOU

This will help us make contact with you.

- 1. Name:
- 2. Address:
- 3. Telephone:
- 4. Email:
- 5. Preferred means of communication:

### YOUR VOLUNTEER PREFERENCES

- 6. What is most important to you when you volunteer?
- a) The fun and social engagement.
- b) The opportunity to serve my club and give back to the game.
- c) The opportunity to lead, mentor and share my knowledge.
- d) The opportunity to give to a good cause and inspire others.



- 7. What skills do you have that could be valuable to the club?
- 8. What area of volunteering interests you most? (Insert the relevant areas for your club)

The Course

- Gardening
- Tree Maintenance
- Bunker Maintenance Etc...

The House

- Maintenance
- Bar
- Pro Shop Etc...

The Office

- Marketing
- Accounts
- Compliance Etc...

# YOUR VOLUNTEER EXPERIENCE

- 9. On a scale of 0-10 with (0 being the horrible and 10 being excellent) how would you rate your satisfaction with the volunteer programme?
- 10. Please feel free to explain your ranking above.
- 11. What one thing could the club do to move your score one higher?



# RECOGNISING YOU.

The club is working very hard to ensure we can recognise our all of our volunteers in a way that is relevant to them.

Please place the following options for recognition in order of most preferred to least preferred.

(Insert relevant items/offers)

